

The 3G Sunset is Coming: What should you know about it?

Originally published June 19 2021

Did you know Your medical alarm may be shutting down soon? Yes, it's true! As carriers shift from 4G and 5G networks, Medical Alert Devices with 3G Cellular Connection will be inactive after February 2022. Why is this happening?

If you have a 3G device, this is great news for YOU because GPS and Cellular Systems are becoming much more reliable and dependable. This means added security and independence for you! Never before have members been able to have such fast service.

For the past year, **Alert Medical Alarms** has diligently worked on an action plan for all members. All members possible with 3G networks have received 4G replacements. If you are unsatisfied or uncertain of your current provider's response, we can help you.

Want to know if you are set up with a new 4G device at Alert Medical Alarms or wish to understand the 3G Sunset better? You can call AMA @ 800-716-8035 or call your Service Coordinator.

